

Bromsgrove District Council Car Parks

Explanatory Notes for Cashless Payments System (CPS) – Appendix 3

1. Cashless Payments System (CPS)

The CPS operates in conjunction with MiPermit and users can pay for their car parking stay by one of two methods, these being:

i) MiPermit app

The user can download the app at any time and add their vehicle details, together with their appropriate credit/debit card. Once saved, there is no requirement to add such details again. By accessing the MiPermit when they park in the car park of their choice, or even well in advance, they merely have to choose their length of stay. Once completed, they are then able to leave their vehicle with no further action on their part required. There is no need to queue at a ticket machine to obtain a ticket, as this has been undertaken electronically, and can be checked again, electronically by the Civil Enforcement Officer's (CEO) handheld devices when undertaking their patrols. Should the user wish to extend their stay, they can merely undertake this simple process from their mobile phone, without the need to return to their vehicle. A small payment of a few pence is added to each parking fee, which is apportioned directly to MiPermit for their costs.

ii) Direct payment without the use of MiPermit

The user can make a direct cashless payment using their credit/debit card by visiting a ticket machine within the car park, and choosing the length of their stay. The card can then be 'swiped' and the appropriate ticket will be issued. This must be then correctly displayed within the relevant vehicle in order that the CEOs can make a visual inspection. Unlike with the use of the MiPermit if the user wishes to extend their stay, they must return to the car park to purchase another ticket. There is of course a transaction fee for each card payment, which is a normal procedure, which will result in a minor reduction to this Council's income.

iii) Virtual Permits

The user may consider the purchase of an electronic virtual permit for a season ticket, as this facility is now available. In addition, residents' permits, staff permits and dispensations are also available through this method.

A virtual permit again provides the facility for no visual identification permit being necessary to be available within the vehicle, as the handheld devices used by the CEOs electronically perform this operation.